

# Length of Warranty

This warranty begins on the day that you purchase/take possession of your sleep set. Remember to keep your sales receipt as proof of purchase and DO NOT REMOVE

THE LAW TAG from your sleep set. Your receipt and Law Tag will serve as a means of establishing your warranty rights. In the event that you have a problem with your sleep set, its limited warranty would not be renewed or extended after repair or replacement of the original set.

**If you have a problem with the set you purchased, contact the dealer where you purchased the set. They will be able to answer questions regarding your warranty.**

The length of your Warranty may be determined by matching the Warranty Code found on the Law Tag of your sleep set with the corresponding information on the Warranty Schedule found below.

Warranty Code on Law Tag	Total Limited Warranty Period	Period for Free Repair or Replacement	Proration for Repair or Replacement
NP 20	20 YRS	20 YRS	Non-Prorated Limited Warranty
N1	15 YRS	15 YRS	Non-Prorated Limited Warranty
N2	10 YRS	10 YRS	Non-Prorated Limited Warranty
N3	7 YRS	7 YRS	Non-Prorated Limited Warranty
N4	5 YRS	5 YRS	Non-Prorated Limited Warranty
N5	3 YRS	3 YRS	Non-Prorated Limited Warranty
N6	1 YR	1 YR	Non-Prorated Limited Warranty
N30	30 DAYS	30 DAYS	Non-Prorated Limited Warranty

\*component parts carry a two year warranty (Pumps, Remotes; Air Chambers, etc).

**DO NOT SMOKE IN BED OR EXPOSE YOUR SLEEP SET TO AN OPEN FLAME.**

This Symbol Mattress and Box Spring/Foundation meets or exceeds all Federal Laws concerning flammability including 16 CFR Part 1633.

Symbol Mattress shall not be liable for incidental or consequential damages which result through the use of this product.

Symbol Mattress reserves the right to substitute products or components of equal or better quality, and to use or deliver refurbished electrical components for the repair or replacement of any product under this Limited Warranty.

**Enjoy your Symbol Mattress Set!**

Please visit us often at [www.symbolmattress.com](http://www.symbolmattress.com).



Your life, your mattress

## User's Guide & Warranty Information

Symbol Mattresses conform to the Federal Flammability Standard known as 16 CFR Part 1633. Every Symbol FR Mattress is certified to be sold alone (mattress only) or in a set with a certified Symbol FR box spring or foundation. Please note: A Symbol FR-Certified mattress may NOT be sold with a box spring or foundation that was not tested and certified for use under that particular Symbol mattress. Refer to the FR Law Tag on the mattress for information on the specific Symbol box spring or foundation that may be lawfully sold with your new Symbol Mattress.

**Due to Health Concerns: Stains, Burns, and/or Abuse of the Mattress or Box Spring/Foundation Will Void This Warranty.**

# Congratulations & Thank You!

You have just purchased a quality sleep product from Symbol Mattress. In order to prolong the life of your bed and be more satisfied with its overall performance, please remember the following points:

- Body impressions are normal in quality bedding. They indicate that the upholstery layers are conforming to your body's individual contours. These are not structural defects, but normal occurrences in the superior performance of the mattress.
- Impressions are going to be more noticeable on King and Queen Sizes.
- To equalize impressions, rotate your single-sided (no-flip) mattress end to end regularly every two weeks for the first three months of use and every two months thereafter. This mattress will not need to be turned over.
- If you own a double-sided mattress, rotate and flip your mattress once every three months. If your particular mattress shows signs of body impressions in between scheduled rotations, change the schedule so that you will always be sleeping on a comfortable surface.
- Use of a matching FR-Certified box spring unit/foundation and a proper frame with center support is required. This warranty covers sleep sets only. It will be null and void if the Symbol Mattress is not used on a matching Symbol Mattress box spring/foundation and a proper frame that has a rigid center support
- We recommend a premium quality mattress protector cover be placed on your mattress to act as a barrier against stains to the mattress. Stains, burns, or abuse of the mattress and/or foundation will void the warranty.
- Do not use dry cleaning fluid on your mattress as it will cause damage.
- Do not get your mattress wet. Some of the upholstery materials may compress
- Do not iron on your mattress. This may cause the cover to deteriorate.

## Limited Warranty

Symbol Mattress warrants that this sleep set will be free from manufacturing defects. Symbol Mattress agrees to repair or replace any factory defective piece of a sleep set at our discretion, but will not repair or replace the matching piece unless it is also defective. This limited warranty is provided ONLY to the original purchaser and proof of purchase is required.

In the unlikely event that you ever have a problem with your Symbol mattress, please contact the dealer who sold you the set. Symbol Mattress retailers handle all warranty claims, returns, and exchanges.

## What is NOT covered?

- Normal wear & tear
- Beds/Foundations with stains, burns, soils, or that have been abused
- Handles (which should be used only to position the mattress and may pull out if used to support the full weight of the mattress)
- Personal Comfort. We cannot guarantee each individual's comfort.
- Border wires (which run along the perimeter of the mattress and box spring/foundation) bent due to moving or bending of the sleep set.
- Structural damage to the mattress or foundation due to the use of an improper bed frame.
- Impressions of less than 2". Double-sided mattresses must have 2" or greater impressions on both sides.
- Mattresses and Foundations which have already been replaced. This warranty is limited to ONE repair or replacement. Warranty is good on original set only.
- Mattress damage due to the use of a non-matching box spring/foundation.
- Replacement of a matching piece in a sleep set, unless both pieces are defective.
- Transportation/freight costs. It is the responsibility of the consumer to pay ALL transportation, freight, and/or shipping costs when returning defective product or picking up a replacement product. If the dealer is out of business or is no longer an authorized Symbol dealer, the consumer will be responsible for picking up replacement product from the nearest designated pickup facility.
- Mattress Sets used in Commercial or Hospitality Environments.
- Damage caused by tampering with any component or part of the mattress or foundation.
- Damage caused by laundering or dry-cleaning.
- Damage caused by acts of nature.

## Your Rights Under State Law:

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific rights and you may have other rights which vary from state to state. The duration of any applicable implied warranties shall not exceed in duration the term of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty is extended only to the original purchaser from Symbol Mattress or its authorized dealers: NO WARRANTIES, EXPRESSED OR IMPLIED, ARE EXTENDED TO PERSONS WHO PURCHASE THE PRODUCT FROM ANYONE OTHER THAN SYMBOL MATTRESS OR ITS AUTHORIZED DEALERS, AND ALL WARRANTIES TO SUCH PERSONS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE HEREBY EXCLUDED.